

Vermont Relay Services is a communications system that allows hearing persons and Deaf, hard of hearing, or speech-impaired persons to communicate by telephone. As mandated by the Public Service Commission, all providers of basic local exchange telephone service must share in the cost of providing Telecommunications Relay Service (TRS). Vermont Relay provides TRS service on behalf of all basic local exchange service providers in Vermont.

Relay Services are fast and easy to use. There is no additional charge to use this service. Only normal telephone charges will be applied. There are no limits to the length or number of calls you place.

Communication Assistants (CA's) have had training in Deaf Culture, Deaf/blind Culture and Technology as well as exposure to American Sign Language.

Users may reach the Vermont Relay Center at the phone numbers listed below or dial **7-1-1**:

TTY Users: (800) 253-0191

Voice Users: (800) 253-0195

VCO: (877) 253-8260

CapTel: (877) 243-2823

HCO: (800) 253-0446

STS: (877) 253-0446

Spanish: (877) 253-5423

For More information visit Vermont Relay Services website at:

www.VermontRelay.com