

New York Relay Services is a communications system that allows hearing persons and Deaf, hard of hearing, or speech-impaired persons to communicate by telephone. As mandated by the Public Service Commission, all providers of basic local exchange telephone service must share in the cost of providing Telecommunications Relay Service (TRS). New York Relay provides TRS service on behalf of all basic local exchange service providers in New York.

Relay Services are fast and easy to use. There is no additional charge to use this service. Only normal telephone charges will be applied. There are no limits to the length or number of calls you place.

Communication Assistants (CA's) have had training in Deaf Culture, Deaf/blind Culture and Technology as well as exposure to American Sign Language.

Users may reach the New York Relay Center at the phone numbers listed below or dial **7-1-1**:

**TTY:** 1-800-662-1220

**Speech-to-Speech:** 1-877-662-4234

**Standard Voice:** 1-800-421-1220

**ASCII:** 1-800-584-2849

**Voice Carry-Over:** 1-877-826-6977

**Hearing Carry-Over:** 1-800-662-1220

**NY Relay Customer Service:**  
1-800-676-3777

**Spanish Relay:** 1-877-662-4886

For More information visit New York Relay Services website at:

[www.NYRelay.com](http://www.NYRelay.com)